

R & D Team Agenda

January 30, 2020
SUNY Wilton Campus
8:00 am to 9:30 am

Meeting Objectives: Members will:

- A. Confirm PY19 R&D Scope of Work
 - B. React to Business Services Presentation by the Directors
 - C. Review & Establish a Business Services Action Plan Template for Director Use
 - D. Receive Center Director Information Regarding Outcome Data Elements
 - E. Review Draft of Adult Follow Up Policy for Recommended Adoption or Modification
-

Recall that the initial work of the R&D Team is to generate broader understanding about “what currently is” when it comes to business and job seeker services in our region.

Mission of Team - This revealed information is intended to be used by Team members to:

- a. Determine if services match what is needed.
- b. Determine how frequently and how many benefit from services.
- c. Ascertain the effectiveness of services.
- d. Make recommendations to be operationalized for system improvement.
- e. Inspect products/services that have been generated or modified based on recommendations.

1. Review of PY2019 Work plan
2. Business Services Presentation (Attachment)
3. Draft Business Services Action Plan Template (attachment)
4. Outcome Data for Training Categories (Attachment)
5. Draft Adult Follow Up Policy (Attachment)
6. Wrap up and Next Steps
7. Next Meeting Date and Time – May 14, 2020 – SUNY Wilton